Sanitary measures for Public transport of passengers in small vehicles (taxis, VTC, shared and private passenger transport services, social utility transport)

Objective
This sheet relates to specific public passenger transport services, as well as private or shared transport services carried out with vehicles with fewer than nine seats (for example transport on demand) in France as of June 2020 and until further notice.

Health measures
National obligations fixed by decree

Wearing a mask
- Passengers eleven years of age or older must wear a mask.
- This obligation applies to the driver.
- The driver can refuse access to the vehicle to a person not respecting this obligation.

Physical distancing
- No passenger is allowed to sit next to the driver.
- In vehicles with two or more rows of rear seats, the rows may be occupied alternately by one and two passengers. When the driver is not separated from the passengers by a fixed or removable transparent plastic barrier, the first row of passengers is occupied by a single passenger.
- By way of derogation, when the driver is separated from the passengers by a fixed or removable transparent plastic barrier two passengers are allowed. Several passengers are admitted when they belong to the same household.

Other obligations
- Hand Sanitizer must be made available to passengers (if necessary, for a fee in the vehicles with two or more rows of rear seats).
- A display recalling the hygiene measures, called "barriers", defined at national level, visible to passengers is placed inside the vehicle.

National recommendations
- When it is not compulsory, wearing a mask is nevertheless recommended in all circumstances for drivers.
- The vehicle is ventilated as frequently as possible.
- Vehicle is sanitized at least once per day, handles and other such objects twice a day.
- Passengers are to handle their personal belongings including any waste.